



SOME BIG
CHANGES ARE
COMING...

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We are proud to announce that we have started our renovation project for your credit union. The project is expected to last approximately 9 months. The renovation is being completed in order to provide the following improvements for our members:

- More parking
- Easier access to the building
- Two easy to access drive thru lanes
- A drive up ATM

We know these improvements will be valuable to our membership and put us in a position for future growth. Please be patient with us as parking will be limited and the site will be a mess for a while.

Additionally, beginning the first week in November our drive thru will be closed for a few months. The new ATM will be operational during this time. We realize that this may make it difficult for some members to conduct business and we are here to assist those members. If you need our assistance during this renovation please call 704-435-0186 and ask for Donna or Chad. Our goal is to continue to provide members with the outstanding service you have come to expect from Carolina Federal Credit Union.

One other thing we would like to mention that will be beneficial to our members who are in other states is that because we are putting in an on-site ATM we decided to add access to additional networks. One of the networks we have added is the COOP network. This is the same

network that gives our members access to shared branching. By adding this network it gives our members access to surcharge free ATMs at any ATM displaying the COOP network sign. This includes all ATMs on-site at shared branches as well as many others. You can search for more than 30,000 ATMs across the country. When this service becomes available we will provide you with more information. As always, thanks for being a member of Carolina Federal Credit Union.

